- Q. ...approximately how many times do you think you were reimbursed for Nextel fax advertising ...through ABF?
- A. Five times. The number of contracts I [] had with them.

Depo. of Sandy Stokes, Owner of Constant, who signed these contracts, p. 31.

American Blast Fax Advertising Agreement	last Fax	and the second s		
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1154,000 Nextiel lax ads



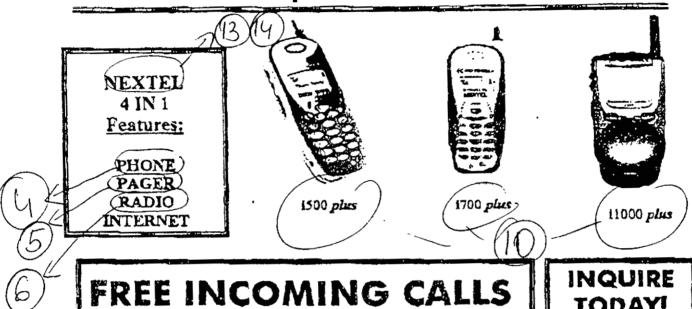
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Claim must meet all requirements to qualify for reimbursement.

NEXTEUCOONTZ 000475

Total Claim: \$

PHONES AS LOW AS: \$49.00



TODAY!



NEXTEL DIRECT CONNECT®

- ASK ABOUT OUR CORPORATE DISCOUNTS
- DIGITAL CELLULA. PHONE
- NEXTEL ONLINES WIRELES INTERNET SERVICES
- ONE-SECOND ROUNDING AFTER FIRST MINUTE AND NO

- CHARGES -WE WILL COME TO YOUR LOCATION

FOR MORE INFORMATION, FAX TO CONSTANT COMMUNICATIONS AT

713-225-5103

Phone (2vo): 7/3-2/8-7/16 Phone (Day): 713-529-0045 X 5222

"As to the other three independent dealers. Newell did
not autihorize or approve any of them to send fall x aid s
Nexel's 2/21/02 Resp to Plantiffs First Amended Motion for Class Certification, p. 5

Please pay aut \$7,900.0for Fax Blast Campaign to Constant Communications

Vierk, Molly _____

Subject:

From: Sent: To:

Bragg. Vickie [Vickie Bragg@Nextel.com] Tuesday, December 12.2000 5 06 PM

'mvierk@aas.com' FW Co-op Exceptions

ZZ ,

AAS Payments, xis

Molly

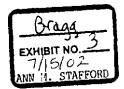
Please see change for 10/1/00 - 10/31/00 for Wireless Concepts. They should be paid \$10,625.00 not \$4,375.00. I put in the wrong amount. If you have any questions, please let **me** know

Thanks

Vickie Eragg Marketing Manager - Houston 713-892-3402 Office

— Original Message---From: Bragg. Mckie Sent: Tuesday, December 12.2000 1:03 PM To: 'myierk@ass.com'

To: 'mvierk@aas.com'
Subject: Co-op Exceptions



Molly.

Atttached below are additional payments that need lo be added lo the next check run. Please let me know if you have any quesllons.

Thanks

Mckie Bagg Marketing Manager - Houston 713-892-3402 Office



NEXTEL/COONTZ 001107

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ķ	Pronto Communications	SCE2N16X	ales Spiff	9/1/00	9/30/00	250 00	Please pay out \$2,250.00 for a sales contest to Pronto Communications
١٩	Pronto Communications	SCE2N16X	Firet on the Street	10/1/00	10/31/00	4,00 00	Please pay out \$4,000.00 for feet on the street program to Pronto Communications
18	Pronto Communications	SCE2N16X	Retail Signs for Louetta and Cypress locations	10/26/00	11/26/00	5,578 99 10,6√25.0.	Please pay out \$5,576.99 for retail signs to Pronto Communications 10, 1,35,00
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	Wireless Concepts 84950	SCE2N20X	Inside Telemarketing	11/1/00	11/30/00	8,750.00	Plase pay out \$8,750.00 for Telemarketing to Wireless
1/18	Constant Communications	SCE3N01X	Fax Blasts	06/00/00	10/31/00	7,900.00	Please pay out \$7,900.00 for Fax Blast Campaign to Constant Communications
17/1.C	Constant Communications	SCE3N01X	Telematketing Campaign	10/1/00	11/30/00	6,750.00	Communications
'3/18 1 - 1.	Constant Communications 84980	SCE3N01X	Telemarkeling List	10/1/00	11/30/00	818.93	Please pay out \$818.93 for telemarketing list to Constant Communications
13/1 <u>8</u> 12/1	Choice Wireless	SCE3N10X	Greensheet Advertising	9/28/00	11/30/00	4,177.80	Please pay out \$4,177,80 for Greensheet Ads to Choice Wireless
3/18	Premier Paging	SCE2N36X	John Neumann Seminar	12/11/00	12/11/00	1,592.00	Please deduct \$1,592.00 from Premier Pagings account and send check lo: The John Neumann Organization 27046 Oakmont Road Valley Center, CA 92082
7/18	Rouston 2-Way Radio	SCE2N11X	John Neumann Seminar	12/11/00	12/11/00	845 00	Please deduct \$845.00 from Houston Two Way's account and send check to: The John Neumann Organization 27048 Cakmont Road Valley Center, CA 92082
4/18	Pronto Communications 850⊋0 ✓	SCE2N16X	John Neumann Seminar	12/11/00	12/11/00	298 00	Please deduct \$298.00 from Pronto's account and sent check to: The John Neumann Organization 27048 Cakmont Road Valley Center, CA, 92082
7/1s	Intermethod Solutions § 5030 ¥	SCE3N15X	John Neumann Seminar	12/11/00	12/11/00	745 00	Please deduct \$745 00 from Intermethod's account and send check to: The John Neumann Organization 27048 Oakmont Road

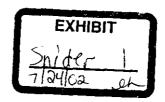
Nextel Communications, Inc. 2001 Edmund Hailey Orive, Reston, VA 20191

NEXTEL

December 7.2000

VIA OVERNIGHT DELIVERY

Braulio Flores, Jr.
Complaint Analyst
Consumer Protection Division
Office of the Attorney General
State of Texas
808 Travis
Suite 812
Houston, TX 77002



Re: Complaint Filed By Joe Shields File #H0010-0120 201 BF

Nextel of Texas, Inc. ("Nextel"), hereby responds to the above-referenced inquiry, prompted by the complaint ivhich Mr. Joe Shields filed with the State of Texas, Office of the Attorney General (the "OAG"). Nextel is a wholly owned subsidiary of Nextel Communications, Inc. According to the complaint, Nextel violated the Telephone Consumer Protection Act (the "TCPA") and the Texas Deceptive Trade Practices Act (the "DTPA") when Mr. Shields received unsolicited facsimile ("fax") advertisements ever a 13-month period from a Nextei employee and thee sales agents, who worked for independent contractors.

For the following reasons, the OAG should not institute a civil action against Nextel:

- 1. The lone Nextel employee, who sent the fax solicitation in question, acted innocently, apparently unaware of both the nuances of the TCPA and the **DTPA**, and Nextel's policy of strict adherence to telephone solicitation laws.
- 2. The OAG should not impute to Nextel the apparent acts of the three independent contractors, who acted on their own initiative without Nextel's involvement, and apparently in breach of the existing dealer agreements they have with Nextel.
- 3. The npparen! violations constitute rare occurrences, in spite of Nextel's efforts to adhere strictly to Federal and state consumer protection laws.



Braulio Flores, Jr. December 7, 2000 Page 2

I. The Love Nextel Employee Acted Innocently and Counter to Nextel's Policy

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The Texas OAG should refrain from instituting a civil action against Nextel, based on the act of the lone Nextel employee (Mr. Ken Ogbonnia), since: (1) Mr. Ogbonnia acted innocently under a mistaken impression of the law; (2) Nextel did not sponsor or condone Mr. Ogbonnia's fax solicitation of the complainant; and (3) upon learning of the apparent violation, Nextel acted swiftly to implement preventative measures.

As shown in the Declaration, attached at Exhibit 1, Mr. Ogbonnia contracted the services of a "blast-faxer," MADFax, in the Summer of 1999. Mr. Ogbonnia had erroneously believed that fax solicitations were lawful so long as they "provided the fax recipient with an opportunity to request that his or her name be placed on a do-not-call ("DNC") list." His erroneous belief was compounded by the fact that MADFax represented to him that fax solicitations were lawful so long as they contained DNC notices. Based on those representations, Mr. Ogbonnia directed MADFax to send fax solicitations with a DNC notice printed at the bottom of the fax solicitation, which the complainant apparently received.

Upon receiving the fax solicitation, the complainant called Mr. Ogbonnia and requested that he no longer be contacted. Mr. Ogbonnia complied by calling MADFax, which assured Mr. Ogbonnia that it would no longer send fax solicitations to the complainant. MADFax, at that time, further assured Mr. Ogbonnia that the fax solicitations were indeed lawful so long as they carried DNC notices. Mr. Ogbonnia's actions thus show that he acted innocently, believing that a DNC notice would legitimize an otherwise unlawful fax solicitation.

Moreover, his actions show that the fax solicitation was not initiated **in any** way by Nextel **as part** of an organized advertising effort. **As Mr.** Ogbonnia attests, he relied purely on his own initiative in contracting with MADFax, **as** evidenced by his payment of MADFax services with personal funds. **As** the employee noted, "I have never witnessed any Nextel-sponsored advertising effort that utilized fax solicitations."

Indeed, in **August**, 1999, Nextel issued telephone solicitation guidelines, which it distributed company-wide for every applicable Nextel marketing function. The guidelines mandate strict compliance with federal and state telephone solicitation laws.

Since receiving the Texas **OAG** inquiry, Nextel has advised Mr. Ogbonnia on the nuances of telephone solicitation laws, in turn receiving written assurance from the employee that he is now compliant with those laws (see Exhibit 1); and it has circulated written advice among the highest marketing levels within the company for distribution through the sales organization.

Braulio Flores, Jr. December 7, 2000 Page 3

Common and State Common Common

Based on the above-detailed facts—the fact that Nextel did not sponsor the fax solicitations; the fact that Mr. Ogbonnia believed he acted in good faith compliance with the law; and the fact that the fax solicitation was a departure from Nextel's proactive consumer protection compliance efforts—the Texas OAG should refrain from instituting a civil suit against Nextel.

II. Nextel Should Not Be Held Liable for the Acts of Independent Contractors

Nextel should not be held liable for the acts of wholly independent corporations: (1) whose only connection with Nextel is that they sell Nextel products and services; and (2) who implemented fax solicitation efforts without Nextel's permission and in apparent violation of their dealer agreements with Nextel.

The alleged violations committed by those companies (Houston Communications, Inc.; DirectNet Communications, Inc.; and Constant Communications) are now being improperly imputed to Nextei because they apparently used the Nextel trademark in their own advertisements to promote their businesses. (See advertisements at Exhibit 2.)

None of the above-mentioned companies are owned or controlled by Nextel in any-way. Rather, they maintain contractual arrangements under which they sell Nextel's products and services. Indeed the independent nature of those dealers is established in Nextel's dealer agreements, as shown in the agreement which Nextel has with Houston Communications, Inc. (one of the dealers in question). That agreement states, in part:

With respect to all matters relating to this Agreement, [the independent dealer] shall be deemed to be an independent contractor, shall bear its own expenses in connection with this Agreement and shall have no express or implied right or authority to assume or create any obligation on behalf of [Nextel]. Nothing stated in this Agreement shall be construed as creating the relationships of employer and employee, franchiser and franchisee, master and servant, principal and agent, dealership, partnership or joint venture between [Nextel] and [the independent contractor]. . . . [The independent contractor] shall not represent itself . . . as having any relationship to [Nextel] other than that of [independent sales professional] for the limited purposes described in this Agreement. . . .

Consistent with both state and federal law, the relationship that the above contract provision establishes means that independent contractors are solely accountable for their wrongful acts. State law generally does not impute the wrongful acts of an independent dealer to a contracting party (e.g., Nextel, in this instance). Moreover, nothing in either the Federal TCPA or the Texas DTPA provides for such vicarious liability. The TCPA,

Braulio Flores, Jr. December 7, 2000 Page 4

for instance, simply states "[n]o person may ... [u]se a telephone facsimile machine ... to send an unsolicited advertisement to a telephone facsimile machine," thus apparently limiting liability to the person or entity who actually sends the unsolicited advertisement. Consequently, Nextel would not be the proper party in interest to any adverse OAG proceeding resulting from the acts of Nextel's independent contractors.

Even if the independent contractors' acts could be imputed to Nextel, the Texas OAG should forbear on another ground from taking action against Nextel. As discussed in the previous section, Nextel exhibits great care to prevent consumer protection violations, and its good consumer protection record is exhibited by the scarcity of consumer complaints against it.

Additionally. Nextel routinely reserves the right to terminate a dealer agreement if the dealer in question "[flails to get approval of advertising" (also enumerated in the dealer agreement with Constant Communications). Apparently, none of the dealers in question sought approval for the fax solicitations in question as required under their agreements with Nextel.

In light of the apparent consumer protection violations, Nextel contacted the three independent dealers in writing to express its concern over the above-detailed marten. (See Exhibit 2.) The letters stare, essentially, that Nextel will terminate their dealer contracts if it receives notice of additional violations.

In light of the above, Nextel submits that the Texas OAG should **not** penalize Nextel for the above-described fax solicitations.

CONCLUSION

The Texas **OAG** should not find Nextel in violation of the telephone solicitation laws at issue because: (1) Mr. Ogbonnia acted alone, innocently, and counter **to** Nextel's policy of strict adherence to consume; protection laws; (2) the alleged wrongful **acts** of independent contractors should not be imputed to Nextel; and (3) the apparent telephone solicitation violations occurred **as** a departure from Nextel's strict consumer protection safeguards.

was been take at many Attacked by the state when he was to be deadly the in- with me

Braulio Flores, Jr. December 7,2000 Page 5

Sand the san

. . . .

Should you need more information concerning this matter, please contact me at 703-433-4757. I would be happy to work with you in order to resolve this matter.

Respectfully submitted,

the Control and the Section of the S

Frank P. Triveri

Assistant Corporate Counsel — Regulatory

Enclosure

EXHIBIT 1

DECLARATION

Ken S. Ogbonnia hereby declares under penalty of penjury the following:

- I am currently Corporate Account Executive with Nextel of Texas, Inc. ("Nextel"). I was promoted from Senior Account Executive in November of 1999.
- While a Senior Account Executive at Nextel, I personally contracted with a company called MADFax in the Summer of 1999, to transmit facsimile ("fax") solicitations of Nextel's products and services. I contracted with MADFax on my own initiative and paid for its services with my own funds. I did not undertake such fax solicitations as part of any organized advertising effort by Nextel. In fact, during my tenure at Nextel, I have never witnessed any Nextel-sponsored advertising effort that utilized fax solicitations.
- 3. As of the time I contracted with MADFax in the Summer of 1999, I had believed that fax solicitations were lawful so long as the fax solicitor provided the fax recipient with an opportunity to request that his or he: name be placed on a donot-call ("DNC") list. I asked a representative of MADFax, who confirmed for me (apparently erroneously) that fax solicitations were indeed lawful so long as the solicitation contained a DNC option. Based on those representations, I contracted with MADFax to transmit fax solicitations. Appearing at the bottom of the solicitation, which the complainant, Mr. Joe Shields apparently received, was the following: 'Tobe Deleted from our Fax Database, please CALL our 24 Hour Voice-Mail Delete Request Line at 281-587-5407."
- I did not supply the fax telephone numbers to MADFax lor my solicitations. MADFax selected them for me. After MADFax transmitted the fax solicitations in August of 1999, Mr. Joe Shields called me by telephone to object to further fax solicitations, agreeing that he would not pursue the matter further so long as the fax solicitations ceased. I complied with his request by calling the MADFax representative, who assured me that he would remove Mr. Shields's name from MADFax's database. At that time, the MADFax representative again assured me that the fax solicitations were lawful so long as they contained DNC notices.
- 5. Approximately one year later, in October of 2000, I learned that Mr. Shields complained directly to Nextel about certain fax solicitations that he received both from MADFax and another mass fax solicitor under the direction of certain independent dealers which sold Nextel products and services.
- 6. In response to that complaint, Nextel advised me of the requirements of telephone solicitation laws and the iniportance of adhering to them. It also advised me of written guidance on telephone solicitation, which was circulated throughout Nextel in August, 1999, albeit after MADFax had already solicited Mr. Shields.

- 7. Shortly thereafter, I received detailed written advice from the Legal Department, which was circulated through two Nextel Regional Vice Presidents for Marketing, the General Manager for the Houston, Texas, office, as well as my Branch Manager. That written advice underscored the advice which I received during my initial contact with the Legal Department.
- 8. Based on the above-detailed advice, I am now fully aware of and compliant with Nextel's policy of strict adherence to telephone solicitation laws.
- 9. Except as to those facts the veracity of which official notice may be taken, I hereby certify that the facts set forth above are true and correct.

December 5th, 2000

EXHIBIT 2

November **2.2000**

VIA OVERNIGHT DELIVERY

Sally Stoker Constant Communication 8000 Gulf Freeway Houston, TX 77017

Re: Authorized Independent Sales Professional Agreement, by and between Nextel of Texas Inc. ("Nextel") and Constant Communication ("ISP"), dated as of the 20th day of January, 1999 (the "ISP Agreement").

Dear Ms. Stoker:

This letter constitutes notice of a breach of Sections 5. a and 5. b. and of the ISP Agreement. Specifically, these sections state that ISP must conduct itself in a lawful manner and that ISP must receive prior written approval for advertising of Nextel products. Nextel has received a complaint alleging that Nextel has engaged in "blast faxing." Nextel has determined that the biast fax was not an approved advertisement aid initiated by ISP. Blast faxing is prohibited by federal law.

A blast fax, is a solicitation sent to a party's facsimile machine without prior express permission or an established business relationship, in violation of Section 227 of the Communications Act of 1934, as amended, which promulgates the Telephone Consumer Protection Act of 1991. Entities are prohibited from sending such unsolicited faxes. In fact, the Federal Communications Commission has imposed serious fines on entities found in violation of this law. State statutes may also restrict the type of fax transmissions which may be sent to existing or potential customen. State law violations are prosecuted by the state attorney general's office or the state public utility commission.

Nextel maintains a policy of smct compliance with Section 227, as well as related state laws, and insists on the same level of compliance from Nextel's indirect dealers. The advertisement in question (see copy anached) shows ISP's name and phone number. The complainant mistakenly believed Nextel sent the advertisement because it includes Nextel's name. As a result, Nextel may he forced to defend against the complaint Nextel's policy in such cases is to disclose the name of the entity that actually sent the fax transmission and let that entity defend itself in the proceeding. This is appropriate under the ISP Agreement because ISP is expressly an independent contractor under the agreement Therefore, please be prepared to defend against any governmental inquiry ISP may receive regarding the fax in question.

Meanwhile, Nextel urges ISP to ensure that ISP and ISP's staff comply with all federal and state blast fax laws. If Nextel receives further information that blast faxes are sent by ISP, Nextel may terminate the ISP Agreement. As a termination for cause pursuant to Section 27. d. vii., as of the time of termination, Nextel will cease paying residuals as provided for and defined in Exhibit E, pursuant to Section 17. e. of the ISP Agreement.

Sincerely,

General Manager

[Name] [Date] Page 2

Attachment

cc: Charles D. Divone, Senior Corporate Counsel - Commercial

NEXTEL AUTHORIZED ACPRESENTATIVE

PHONES AS LOW AS: **\$49.00**

Nextel
4 IN 1
Features:
PHONE *
PAGER""
RADIO" "
INTERNET







i500 plus 🎮

1700 *ولنده*

11000 plus^m

FREE INCOMING CALLS

INQUIRE TODAY!

Nextel DIRECT CONNECT©

(DIGITAL TWO-WAY RADIO FEATURE)

- ASK ABOUT OUR CORPORATE DISCOUNTS
- DIGITAL CELLULAR PHONE
- Nextel ONLINESM WIRELESS INTERNET SERVICES
- * FREE DOMESTIC LONG **DISTANCE**
- ONE-SECOND ROUNDING AFTER FIRST MINUTE AND NO ROAMING CHARGES ON THE NATIONAL NETWORK

WE WILL COME TO YOUR LOCATION

FOR MORE INFORMATION, FAY TO CONSTANT COMMUNICATIONS .4T

713-225-5103

Name:	Company:
Phone(Day):	Phone (Eve):
Best time to call:	_

"Must use Nextel Digital Phone, or digital Cellular Phone, or Nextel Phone, "Tolust use text and Numeric Paging, "Thouse use Nextel Direct Connect om Digital Two Way Radio. Certain restrictions apply. Requires new activation. Additional minutes, 23C each. Ol 1999 Nextel Convenionations, Inc. All rights reserved. Nextel, the Nextel Direct Connect, and How business gets done are registered trademarks and/or recreated marks of Nextel Communications, Inc. in Motorola, IDEN, 1500phia, 1700phia and 11000phia are trademarks and/or registered trademarks of Motorola, Inc.

November 3, 2000

VIA OVERNIGHT DELIVERY

Glenn Plowman
DirectNet Communications, Inc.
8705 Katy Fwy., Suite 8
Houston. TX 77024

Re: Authorized Independent Sales Professional Agreement, by and between Nextel of Texas Corp. ("Nextel") and Glenn Plowman ("ISP"), dated as of the 15' day of September, 1997 (the "ISP Agreement").

Dear Mr. Plowman:

This letter constitutes notice of a breach of Sections 5. a and 5, b. and of the ISP Agreement Specifically. these sections state that ISP must conduct itself in a lawful manner and that ISP must receive prior written approval for advertising of Nextel products. Nextel has received a complaint alleging that Nextel has engaged in "blast faxing." Nextel has determined that the biast fax was not an approved advertisement and initiated by ISP. Blast faxing is prohibited by federal law.

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Sincerely,

General Manager

NEXTEL/COONTZ

1031 (dealer

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[Name] [Date] Page 2

Attachment

cc: Charles D. Divone, Senior Corporate Counsel - Commercial Joel Margolis, Corporate Counsel - Regulatory

Sign up today on any 12000TX National Business Plan® i700plusTM or MVP 600/MVP 1000/ MVP 2000 and get 200 Bonus Minutes per month.* i500plus™ Check Out These Prices! $i1000plus^{TM}$ \$99.00 Summer Value Package Buy a 169 Package or more Ostfor FREE i700plusTM \$79.00 1000 Weekend Minu 100 Text Messages; Voicemail & Caller ID for 6 Month i500plusTM \$49.00 Advantages: · Nextel Direct Connect@digital 2-way radio service · One-second rounding after the first minute 3) 647-7774 No roaming charges on the National Network Nexted Online and web browsing options 8705 KATY FWY + STE. 8 + HOUSTON 77024 · Customer lifetime warranty Text and numeric paging options WIRELESS INTERNET ACCESS NOW AVAILABLE Bonus Minutes ere available 6 months after activation. International reasoning charges will apply

10 delete fax number, CALL 877-281-9111 or 713-127-14A1



DirectNet Communications, Inc. 8705 Katy Freeway, Ste. B Houston, Texas 77024 (713) 647-7774



Prices are good with activation only and requires a 12 month agreement. Activation fee of \$500 per account. Credit check is required.

Additional \$20 In-Store Credit Per Activation Towards Any Accessory. i500plustm - Was \$199.00 Now - \$49.00 i700plustm - Was \$249.00 Now - \$99.00 i1000plustm - Was \$299.00 Now - \$149.00 NEW11 i2000tm - \$349.00









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Promotions: Listed below are the most popular plans. Good through: 6/30/2000

RATE PLAN	RATE		1 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2	
RAIDILAN	RALL	CELLULAR	Direct Connect Minutes	
		MINUTES		
Uppyade weckend plan	\$10.00	1000	i o	
1500 Min Plan	\$49.00	200 + 1000 weakend min	300	
Local 600	\$69.91	600	Unlimited	
Local 1000	\$99.95	1000	Unlimited	
Local 2000	\$179.95	2000	Unlibrated	
Nat'l Business Plan 400	\$69.91	600	Unlimited	
Long Distance Included		includes 200 min FREE		
Nat'l Business Plan 600	\$89.95	800	! Unlimited	
Long Distance Included	<u> </u>	lactudes 200 min FREE		
Nat'l Business Plan 1000	\$129.95	1200	Unlimited	
Long Durtance Included	i	Includes 200 min FREE		
Nat'l Business Plan 1400	\$159.95	1600	Unlimited	
Long Distance Included	1	Includes 200 min FREE		
Nat'l Business Plan 2000	\$199.95	2200	Unlimited .	
Long Distance Included	!	Includes 200 min FREE		
Toxas 250 Add-On *	\$75.00	250	N/A	
DAU OIEAB	\$49.95	a .	Unlimited	

Finally, the MVP 500 is BACK - \$39.95

(250 Cellular Minutes/250 Direct Connect Minutes)

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to dalata fax number, CALL 877-281-9111 or 713-227-5661.

Texas 250 Add-On our be added to enty UPC plan. It is not a "stand alone" rate plan
and is not railed without a UPC plan.

THEE DOMESTIC WHITESSTORE DISTANCE INCLUDED - UNTIMIED NEXT- DIRECT CONNECTS: PRIVATE CALLEYO

400 DIGITAL CELLULAR MINUTES

SCO DIONTAL CELLULAR MINUTES | 1200 DIONTAL CELLULAR MINUTES

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- No rearring charges on the Nextel Mallonal Network
- Cellular calls rounded to the nearest second, offer the first minute
- Nextel Direct Connect? In the etpolaummoo of yow lestent
- Nextel Direct Connect? cirtime pools doross different rate plans
- · Digital two way radio, digital cellular phone and pager all-in-one

DIRECTN



(713)647-7774

\$705 KATY FWY . STE. 8 . HOUSTON 77074 WIRELESS INTERNET ACCESS NOW AVAILABLE

For additional information, fax this form to: 713-225-5103 Name: Best time to call:

to delete fax number CALL 877-181-0111 or 711.277.5881

November 3,2000

VIA OVERNIGHT DELIVERY

Duane Johnson Houston Communications 5205 Telephone Road Houston, TX 77087

A STATE OF THE STA

Re: Authorized Independent Sales Professional Agreement, by and between Nextel of Texas Corp. ("Nextel") and Houston Communications, Inc. ("ISP"), dated as of the 17th day of June, 1997 (the "ISP Agreement").

Dear Mr. Johnson:

This letter constitutes notice of a breach of Sections 5. a. and 5. b. and of the ISP Agreement Specifically, these sections state that ISP must conduct itself in a lawful manner and that ISP must receive prior written approval for advertising of Nextel products. Nextel has received a complaint alleging that Nextel has engaged in "blast faxing." Nextel has determined that the blast fax was not an approved advertisement and initiated by ISP. Blast faxing is prohibited by federal law.

A blast fax, is a solicitation sent to a party's facsimile machine without prior express permission or an established business relationship, in violation of Section 221 of the Communications Act of 1934, as amended, which promulgates the Telephone Consumer Protection Act of 1991. Entities are prohibited from sending such unsolicited faxes. In fact, the Federal Communications Commission has imposed serious fines on entities found in violation of this law. Sote statutes may also restrict the type of fax transmissions which may be sent to existing or potential customers. State law violations are prosecuted by the state attorney general's office or the state public utility commission.

Nextel maintains a policy of strict compliance with Section 227, as well as related state laws, and insists on the same level of compliance from Nextel's indirect dealen. The advertisement in question (see copy anached) shows ISP's name and phone number. The complainant mistakenly believed Nextel scat the advertisement because it includes Nextel's name. As a result, Nextel may be forced to defend against the complaint. Nextel's policy in such cases is to disclose the name of the entity that actually sent the fax transmission and let that entity defend itself in the proceeding. This is appropriate under the ISP Agreement because ISP is expressly an independent contractor under the agreement Therefore, please be prepared to defend against any governmental inquiry ISP nay receive regarding the fax in question.

Meanwhile, Nextel urges ISP to ensure that ISP and ISP's staff comply with all federal and state blast fax laws. If Nextel receives further information that blast faxes are sent by ISP, Nextel may terminate the ISP Agreement. As a termination for cause pursuant to Section 27. d. vii., as of the time of termination, Nextel will cease paying residuals as provided for and defined in Exhibit E, pursuant to Section 17. c. of the ISP Agreement.

Sincerely,

General Manager

NEXTEL/COONTZ 000018

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